THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT WITH ADDITIONAL CHARGE OF THE MINISTER OF STATE IN THE MINISTRY OF WATER RESOURCES (SHRI P. K. THUNGON) : (a) to (c) The Departmental Pools are created and controlled by the concerned Administrative Deptt./Ministry and complaints of irregularities in the management of such pools are not normally received in this Ministry. However, in case any such complaints are received, they are forwarded to the Department concerned for appropriate action.

Monitoring of Complaints against D.D.A.

2167. SHRI PASUMPON THAKIRUTTINAN : Will the Minister of URBAN DEVELOPMENT be pleased to state :

(a) whether there is any machinery in her Ministry to monitor the complaints against D.D.A.

(b) if so, what is the number of complaints received in the Ministry of which appeared in the local media, against D. D. A. during the last one year and how many of them have been sorted out and how many of them are still lingering; and

(c) what time limit, if any, is allowed to the D. D. A. to settle a complaint after it is taken up by the Ministry for redressal ?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT WITH ADDITIONAL CHARGE OF THE MINISTER OF STATE IN THE MINISTRY OF WATER RESOURCES (SHRI P. K. THUNGON) : SOURCES (SHRI P. K. THUNGON) : (a) to (c) DDA is a statutory autonomous Authority whose operations are supervised by an Authority under the Chairmanship of Lieutenant Governo. As such, the complaints received from the public are referred to DDA for necessary action. The compliance in this regard is monitored by the Administrative division in the Ministry. No record is kept in the Ministry of number of complaints received and disposed of, as this is a continuous process. Frequent meetings are held with DDA officials to settle outstanding issues. The Directorate of Public Grievances in the Government of India also requires into specific grievances and initiates action for early redressal.

Installation of Fire Safety Equipment in D.D.A. Flats

2168. SHRI SUNDER SINGH BHANDARI : Will the Minister of URBAN DEVELOPMENT be pleased to state :

(a) whether it is a fact that flats constructed by DDA have not been provided with fire fighting devices individually; if so, the number of cluster of DDA flats with number of flats in each area not having such facility;

(b) whether these flats are being served by centralised Government/Delhi Admn. Fire Fighting Service Stations in their respective areas; and

(c) whether Government have exempted Group Housing Societies with less than 200 flats from installation of individual fire fighting equipment; if not, the reasons therefor ?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT WITH ADDITIONAL CHARGE OF THE MINISTER OF STATE IN THE MINISTRY OF WATER RE- (a) The DDA has reported that as per fire fighting guidelines issued by Chief Fire Officer, Delhi, for block of flats upto 15 metres i.e. (up to four storeyed flats), individual fire fighting devices and arrangements are not required.

However for multi-storeyed residential flats constructed by DDA, fire fighting